



Optum brings together clinical expertise, technology and data and the compassion of more than 210,000 dedicated team members to help make health care simpler, more effective and more affordable for people.

**Improving the patient experience** by advancing how people engage with their health and care. We are committed to providing personalized, holistic support — medical, pharmacy and behavioral — for each person, in all care settings, at home and digitally.

**Enabling providers to focus on patients** by accelerating the transition to value-based care — reducing administrative burdens while providing technology-enabled insights that support optimal clinical decisions.

**Driving health equity** through action and advocacy, so every individual, family and community we are privileged to serve has access to the health care they need, when they need it.

**Improving health outcomes** by leveraging our clinical expertise, data and analytics to better predict, prevent and intercept consumers' health conditions and ensure they receive the best evidence-based care.

## Serving Every Participant in the Health System

Optum serves and collaborates with everyone who shares our commitment to a better health care future:

**Consumers.** Serving 127 million individual consumers — one person at a time.

**Care Providers.** We work with 9 out of 10 U.S. hospitals, more than 67,000 pharmacies, and physicians, practices and other care facilities across the country.

**Health Plans.** We serve 4 out of 5 health plans, helping improve experiences and health outcomes for their members, and reducing the total cost of care.

**Employers.** We help nearly 9 out of 10 Fortune 100 companies, as well as federal and state governments, support the health and well-being of their employees, manage risk and control costs.

**Government.** Through our presence in all 50 states and the District of Columbia, including 22 direct market relationships and partnerships with state programs, we help federal, state and municipal agencies meet the health care needs of the people and communities they serve.

**Life Sciences.** We serve over 90 global life sciences companies dedicated to developing new medicines, therapies and technologies focused on improving care and outcomes for people.

## Partnering to Build a Higher-Performing, Value-Oriented Health System

Built on a foundation of health care data and analytics, Optum leverages three core capabilities:

**Modern technologies** that make the system more interoperable, transparent and efficient.

**Clinical expertise** that drives measurably better patient care.

**Digital and operational innovations** that make consumer experiences more personal and connected.

Our core capabilities, combined with our growing partnerships, market presence and unique relationship with UnitedHealthcare, position UnitedHealth Group for continued growth as we help create a higher-performing health system and deliver greater value to our customers, society and shareholders.